

I wrote this email blast for Mozilla's new contributors:

Welcome [Contributor's name]!

Thanks so much for your interest in helping Mozilla Support. There are four main ways you can help us help users.

Support Forums: In the support forums, users will ask questions when they have a problem or need help. Feel free to start exploring the forums and answering questions [here](#).

Writing and Editing Articles: Are you skilled with words? Then try your hand at writing or editing Mozilla Support articles. Before you begin, read the [knowledge base training guide](#). If you have any questions about writing or editing articles, email Joni Savage at jsavage@mozilla.com.

Twitter: Respond to tweets about Firefox to answer questions and keep the conversation going. Find more information [here](#).

L10N Contributions: Are you bilingual? Then try translating and localizing SUMO articles from English to your language of choice. Click [here](#) for more information.

If you'd like to help in any of these ways, post a thread in the [New Contributor Forum](#). Tell us about yourself and your skills and we'll find the perfect ways for you to help. You can also join our Buddy Program and get guidance from our more experienced contributors. Feel free to email our SUMO Community Manager, Madalina at mana@mozilla.com with any more questions you may have.

Congratulations on becoming a Mozillian!

Madalina and the SUMO Team