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Downloading and Accessing cb Mobile

cb Mobile is an app that extends features of cb Track into an offline-capable mobile experience. This app will work on any device using iOS, the Apple mobile operating system. cb Mobile provides access to your cb Track-assigned providers and configured forms whether you are connected to the Internet or not.

App Store

In order to download the Casebook mobile app, you must go to Apple's App Store from your iPhone or iPad and search "Casebook." Our app is called "Casebook Mobile" and the app's creator is listed as "Casebook PBC." Tap "Get" to download the app from the App Store.

Logging into Mobile

Once you have downloaded the app to your device, you will need to login. There are a few things to keep in mind when logging into mobile:

- You must create a username and password on the web version of Casebook before logging into mobile. You cannot create a username and password on the mobile app.
- When you're logging into the mobile app, you must enter the subdomain attributed to your organization.
 - A sub-domain is an additional part of the URL.
 - For example, in the URL, safehouse.casebook.net, safehouse is the sub-domain of that URL.
- If you click "remember me" after logging into cb Mobile for the first time, you won't have to enter the sub-domain again.